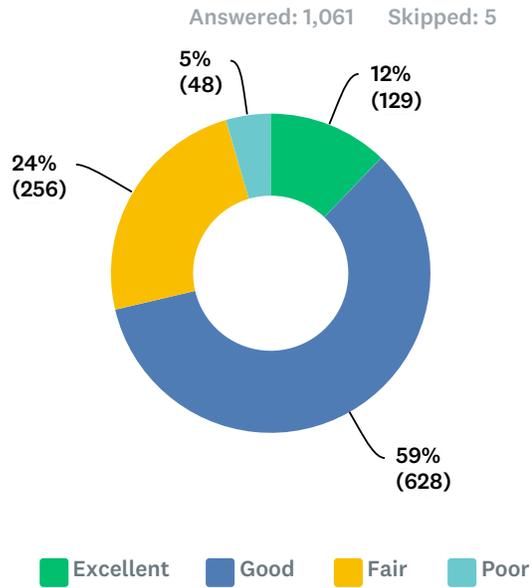


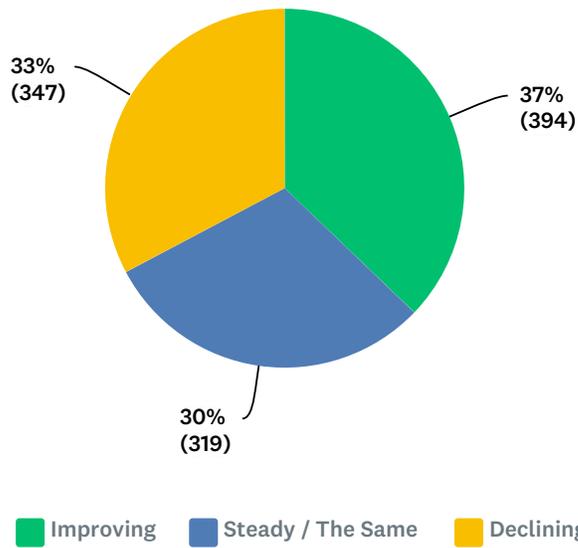
Q1 Which of the following best describes your opinion of the general quality of life in the City of Sheboygan?



Answer Choices	Responses
Excellent	12% 129
Good	59% 628
Fair	24% 256
Poor	5% 48
TOTAL	1,061

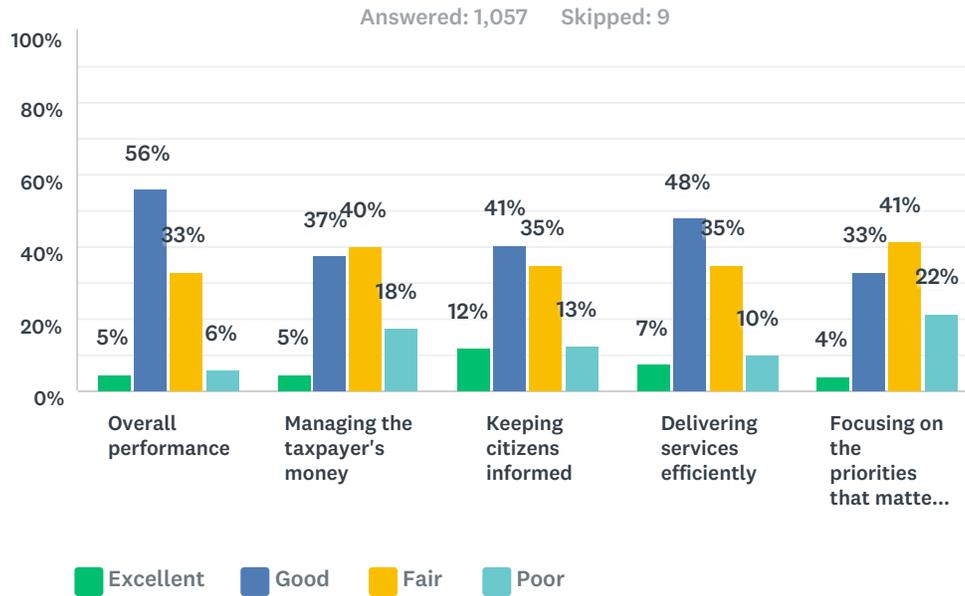
Q2 In your opinion, in which direction is the city headed?

Answered: 1,060 Skipped: 6



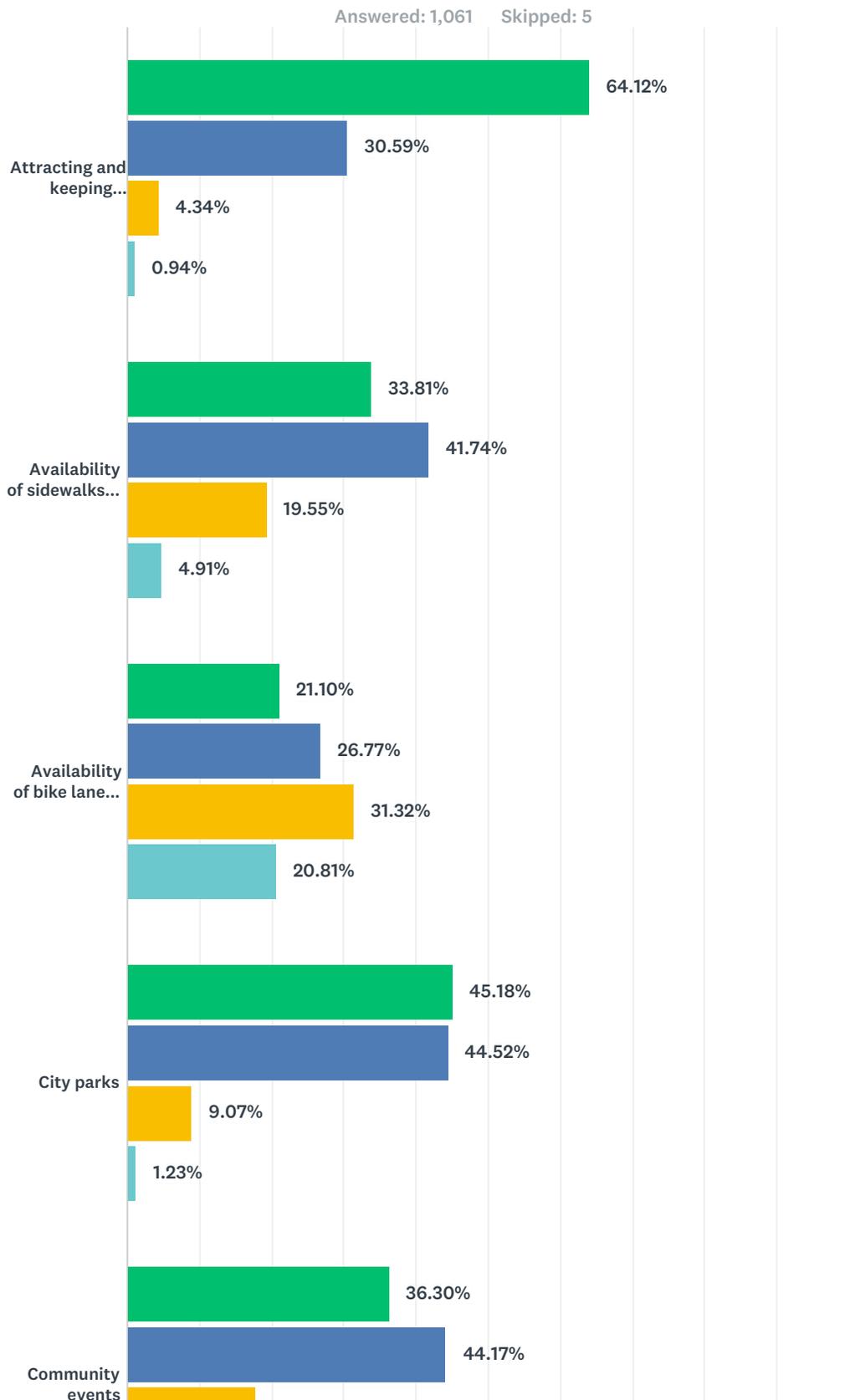
Answer Choices	Responses	
Improving	37%	394
Steady / The Same	30%	319
Declining	33%	347
TOTAL		1,060

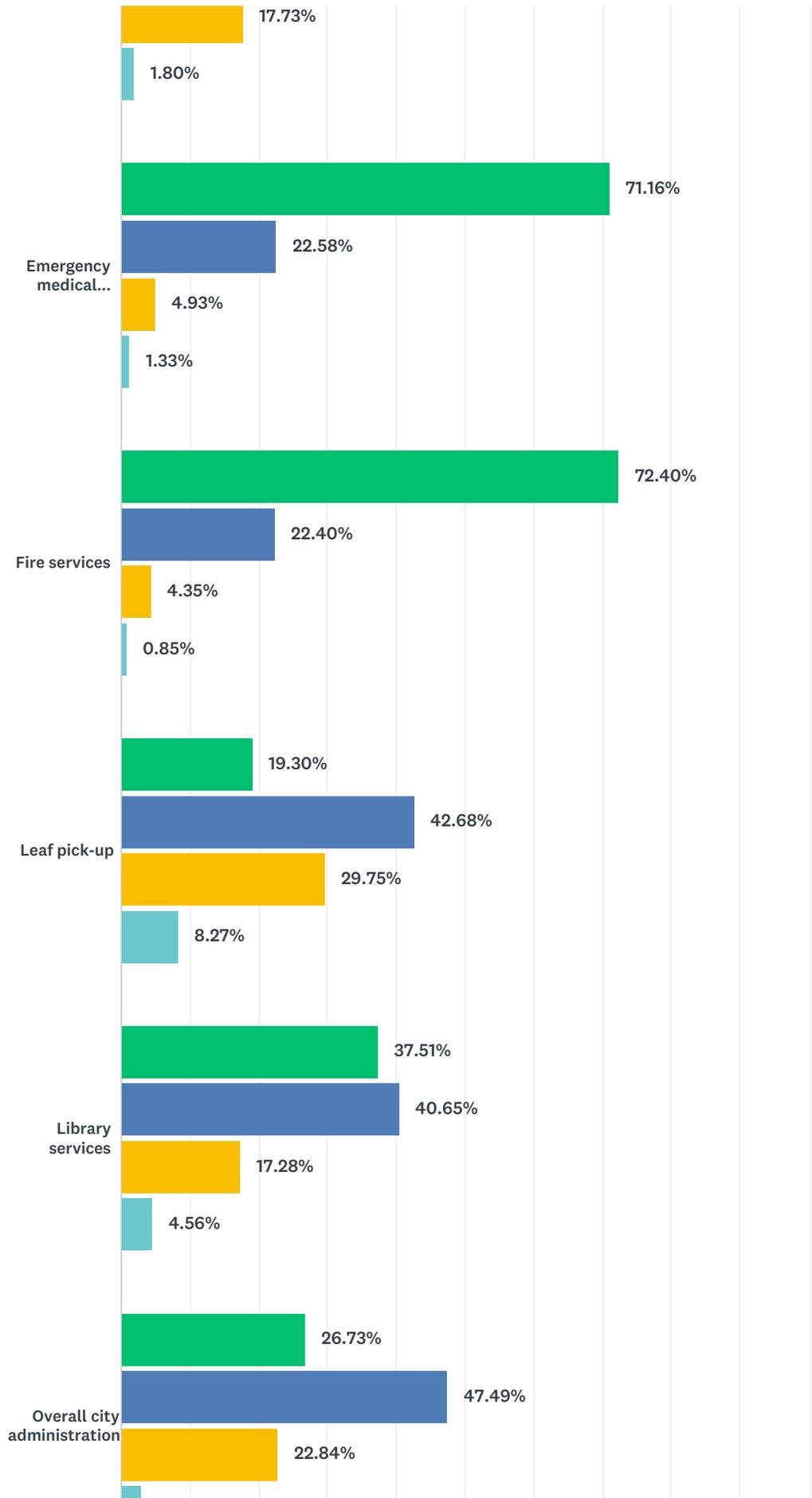
Q3 How do you think the City of Sheboygan is doing in each of the following areas?

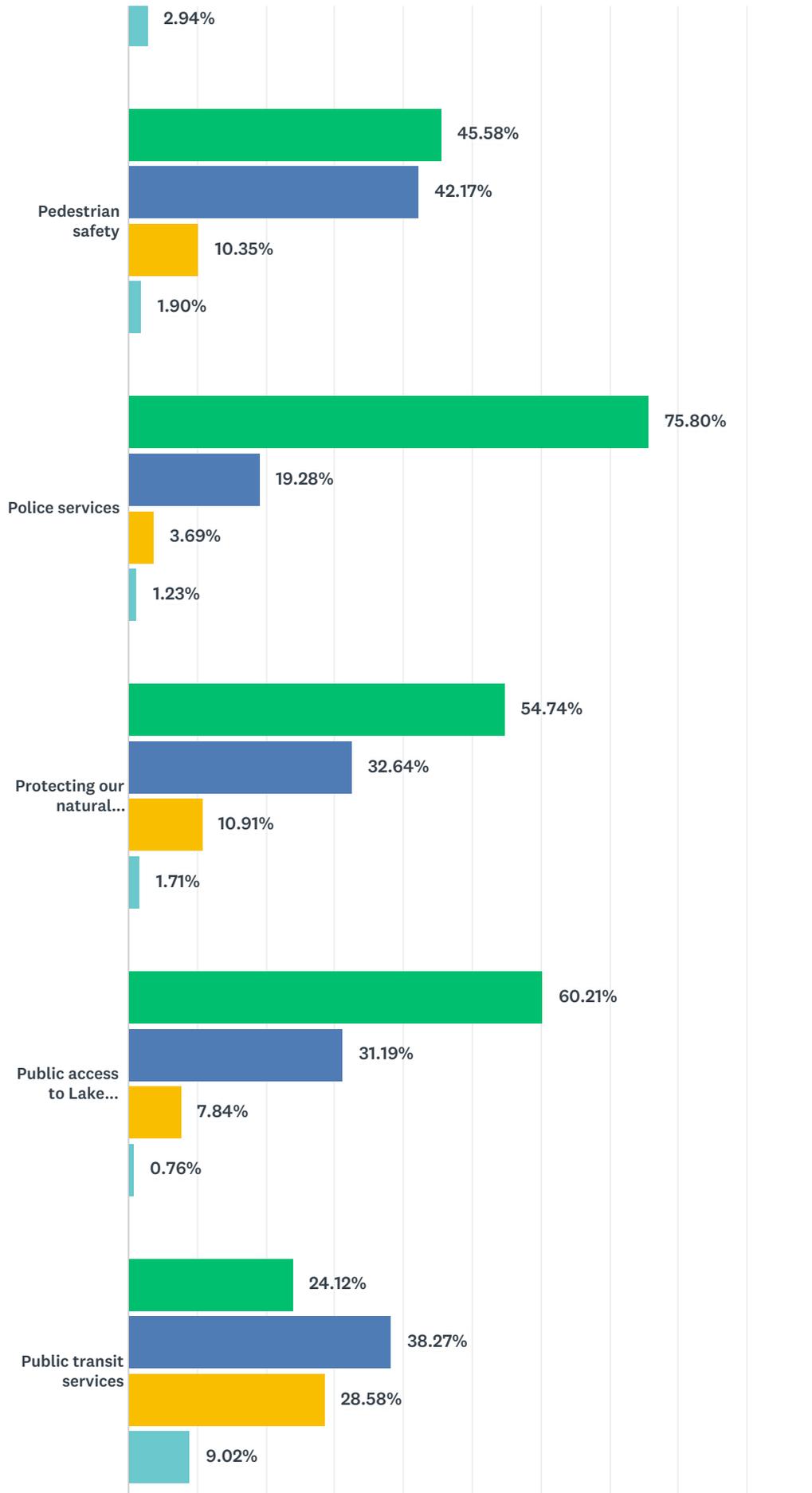


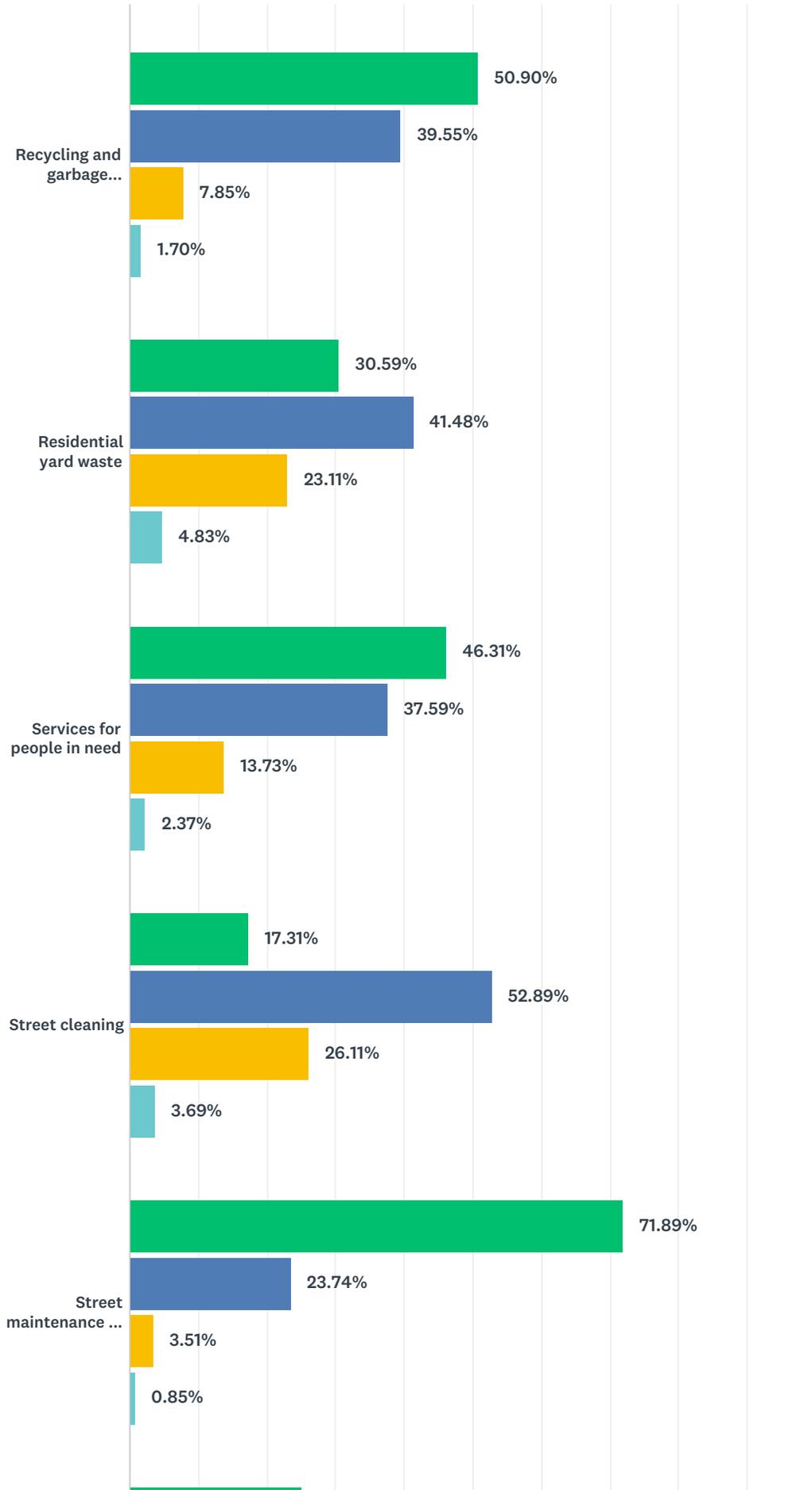
	Excellent	Good	Fair	Poor	Total
Overall performance	5% 50	56% 590	33% 350	6% 63	1,053
Managing the taxpayer's money	5% 49	37% 394	40% 423	18% 186	1,052
Keeping citizens informed	12% 125	41% 428	35% 371	13% 132	1,056
Delivering services efficiently	7% 77	48% 505	35% 367	10% 104	1,053
Focusing on the priorities that matter most to citizens	4% 44	33% 343	41% 432	22% 226	1,045

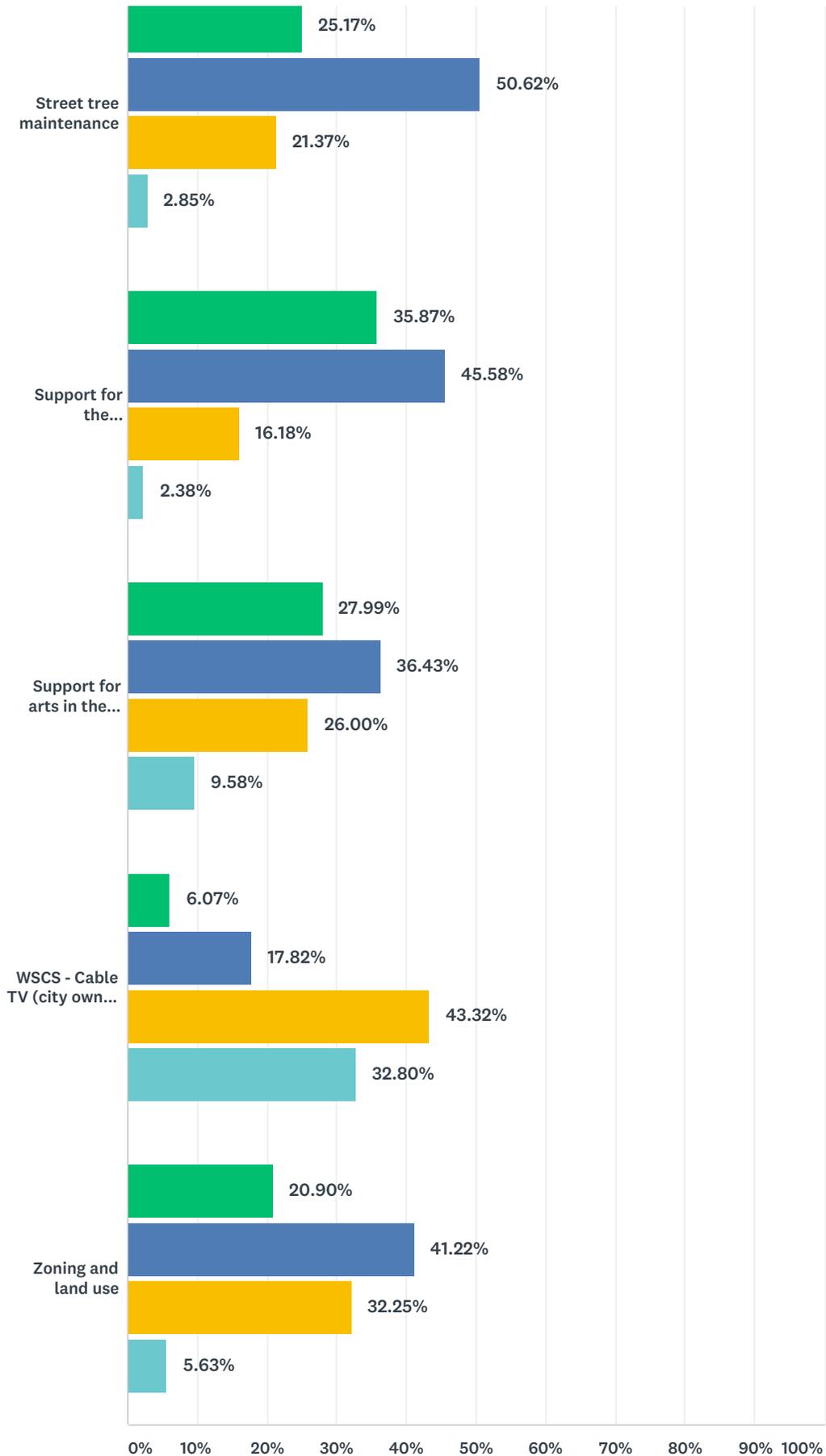
Q4 Using the list of services and functions provided by the city, please indicate how important each city function is to you and your household:









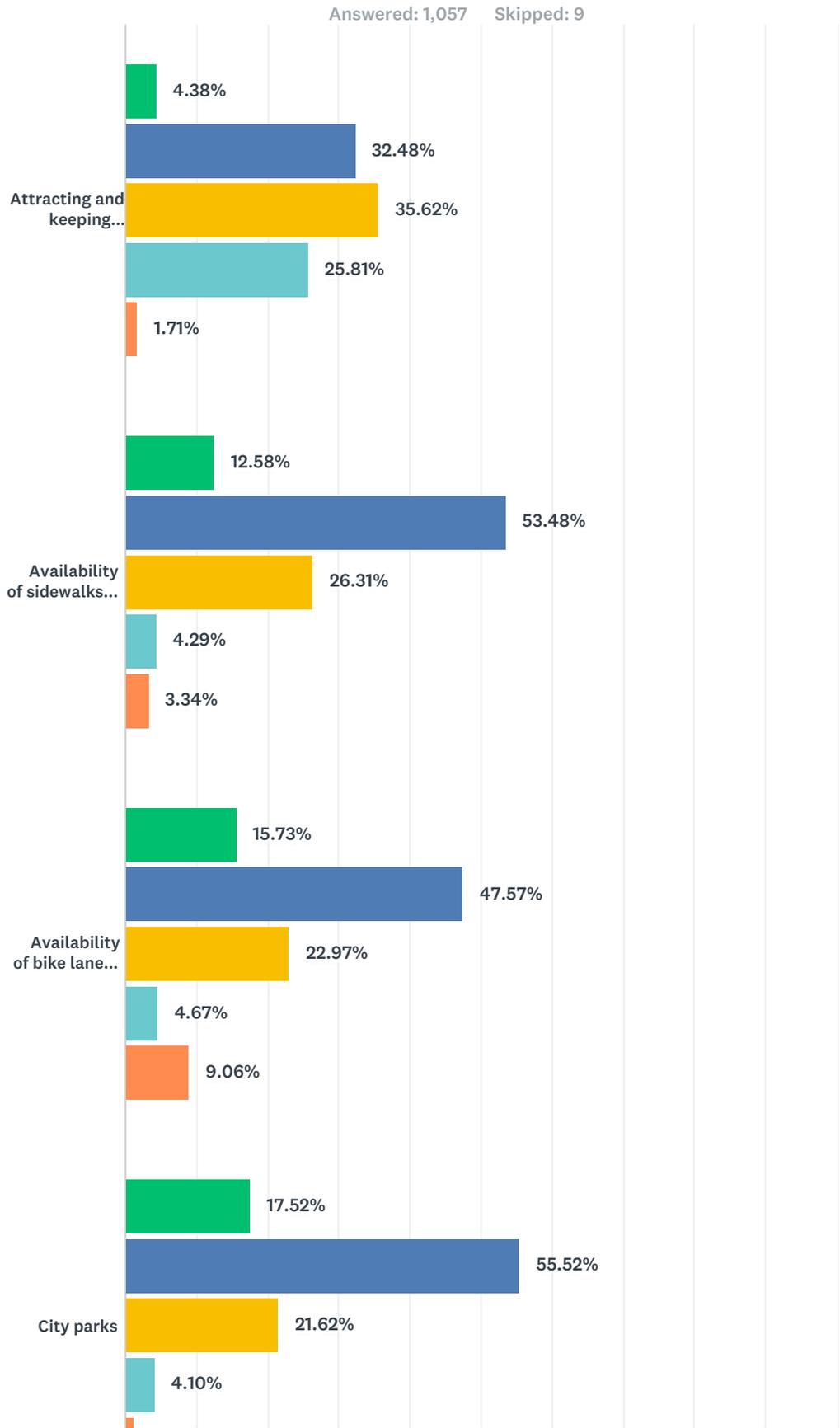


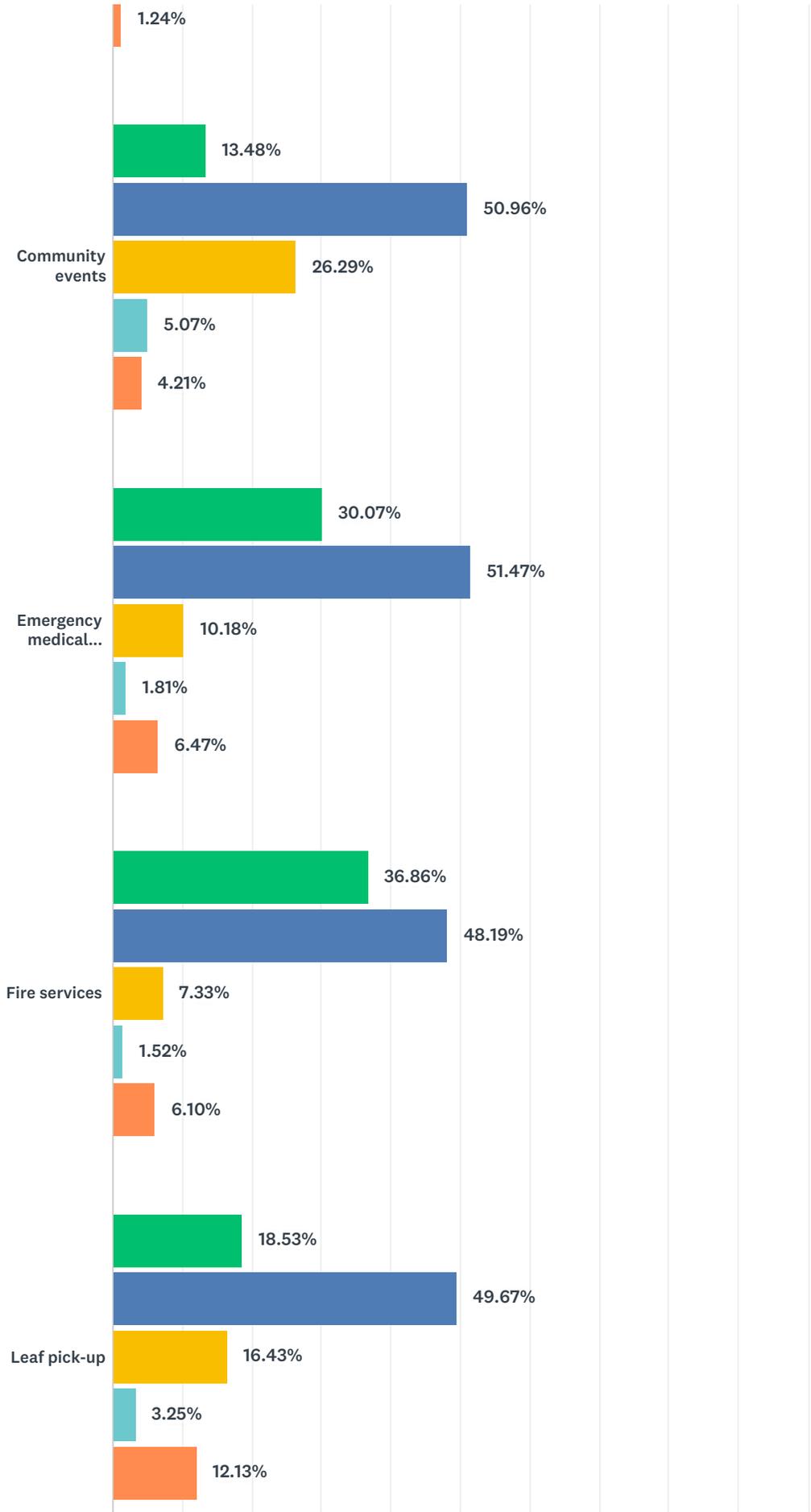
■ Very Important
 ■ Important
 ■ Neutral
 ■ Not Important

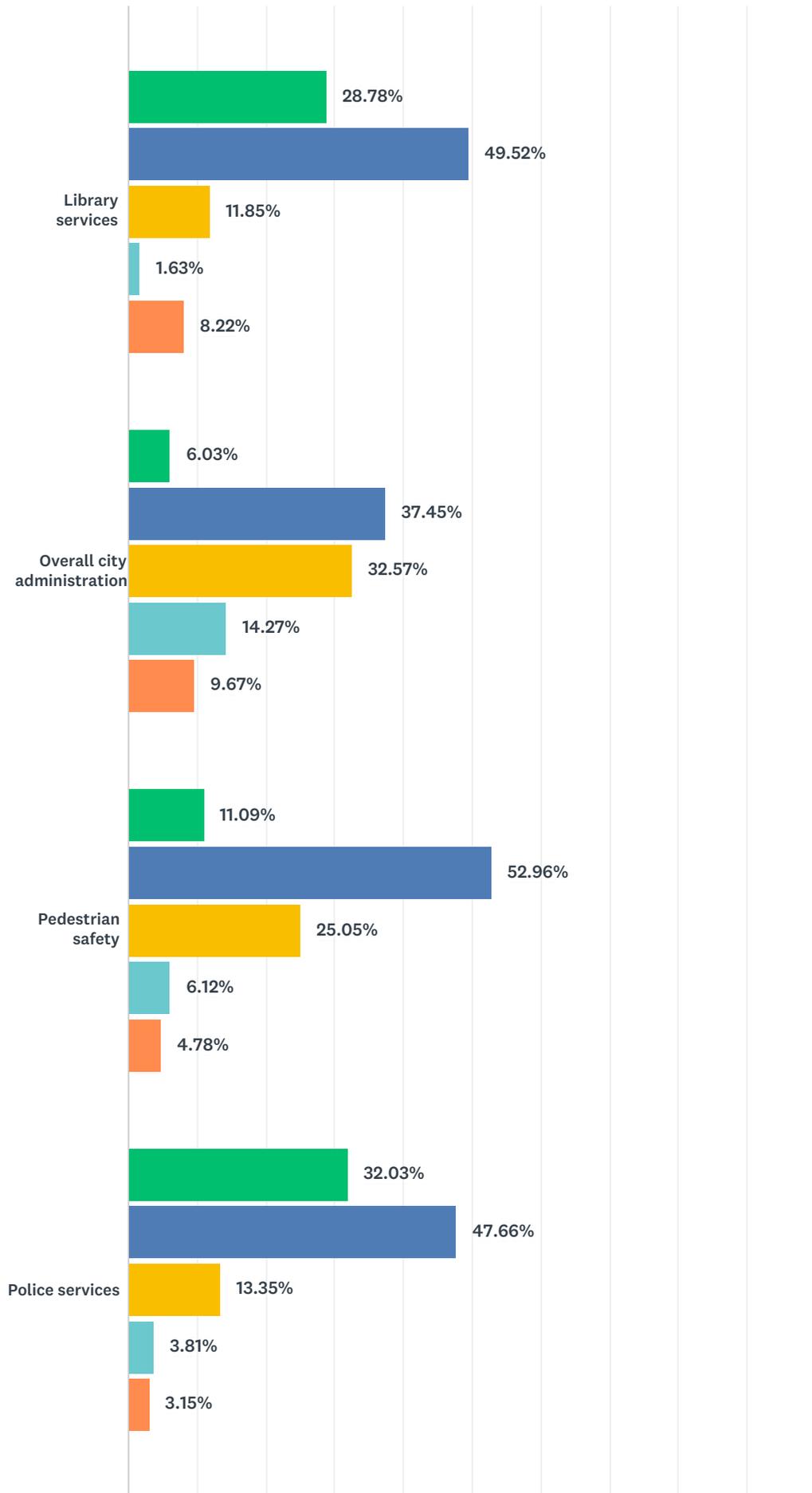
	Very Important	Important	Neutral	Not Important	Total
Attracting and keeping businesses in Sheboygan	64.12% 679	30.59% 324	4.34% 46	0.94% 10	1,059
Availability of sidewalks and walking paths	33.81% 358	41.74% 442	19.55% 207	4.91% 52	1,059
Availability of bike lanes and bike paths	21.10% 223	26.77% 283	31.32% 331	20.81% 220	1,057
City parks	45.18% 478	44.52% 471	9.07% 96	1.23% 13	1,058
Community events	36.30% 383	44.17% 466	17.73% 187	1.80% 19	1,055
Emergency medical services	71.16% 750	22.58% 238	4.93% 52	1.33% 14	1,054
Fire services	72.40% 766	22.40% 237	4.35% 46	0.85% 9	1,058
Leaf pick-up	19.30% 203	42.68% 449	29.75% 313	8.27% 87	1,052
Library services	37.51% 395	40.65% 428	17.28% 182	4.56% 48	1,053
Overall city administration	26.73% 282	47.49% 501	22.84% 241	2.94% 31	1,055
Pedestrian safety	45.58% 480	42.17% 444	10.35% 109	1.90% 20	1,053
Police services	75.80% 802	19.28% 204	3.69% 39	1.23% 13	1,058
Protecting our natural environment	54.74% 577	32.64% 344	10.91% 115	1.71% 18	1,054
Public access to Lake Michigan	60.21% 637	31.19% 330	7.84% 83	0.76% 8	1,058
Public transit services	24.12% 254	38.27% 403	28.58% 301	9.02% 95	1,053
Recycling and garbage collection	50.90% 538	39.55% 418	7.85% 83	1.70% 18	1,057
Residential yard waste	30.59% 323	41.48% 438	23.11% 244	4.83% 51	1,056
Services for people in need	46.31% 489	37.59% 397	13.73% 145	2.37% 25	1,056
Street cleaning	17.31% 183	52.89% 559	26.11% 276	3.69% 39	1,057
Street maintenance / pavement	71.89% 757	23.74% 250	3.51% 37	0.85% 9	1,053
Street tree maintenance	25.17% 265	50.62% 533	21.37% 225	2.85% 30	1,053
Support for the neighborhoods	35.87% 377	45.58% 479	16.18% 170	2.38% 25	1,051
Support for arts in the community	27.99% 295	36.43% 384	26.00% 274	9.58% 101	1,054

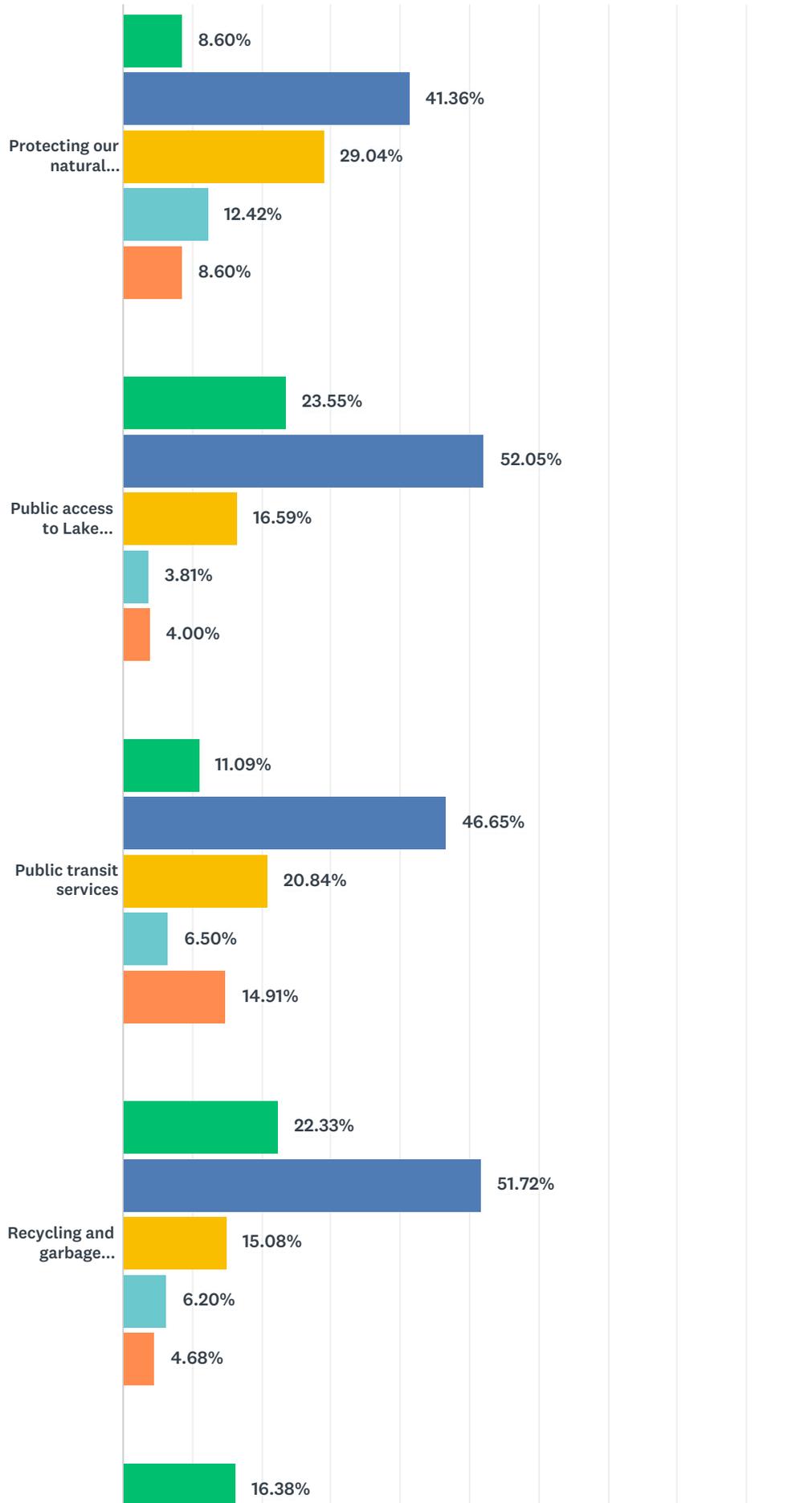
WSCS - Cable TV (city owned station)	6.07% 64	17.82% 188	43.32% 457	32.80% 346	1,055
Zoning and land use	20.90% 219	41.22% 432	32.25% 338	5.63% 59	1,048

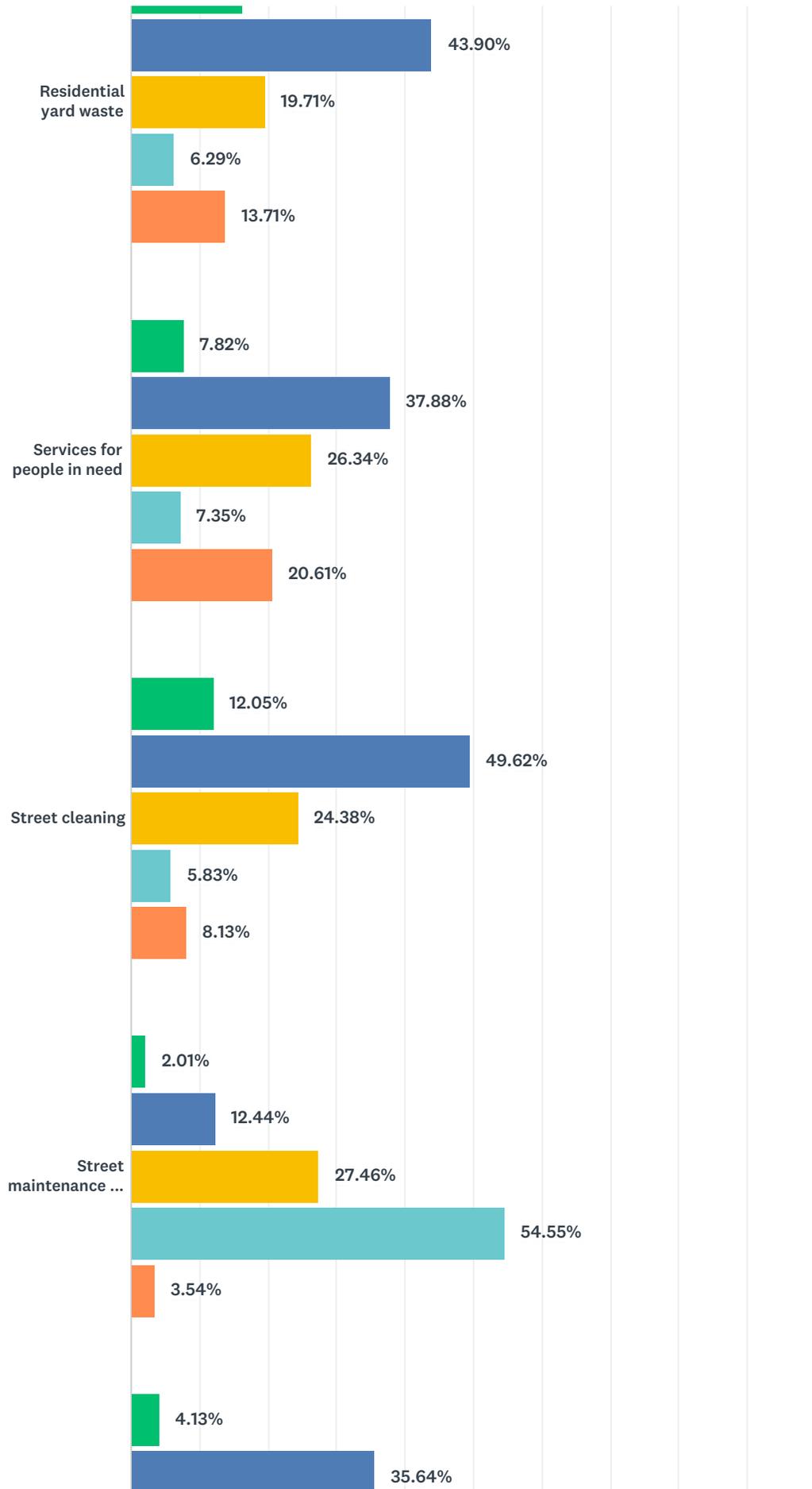
Q5 Using the same list, please indicate how well you think the city is doing in each area.

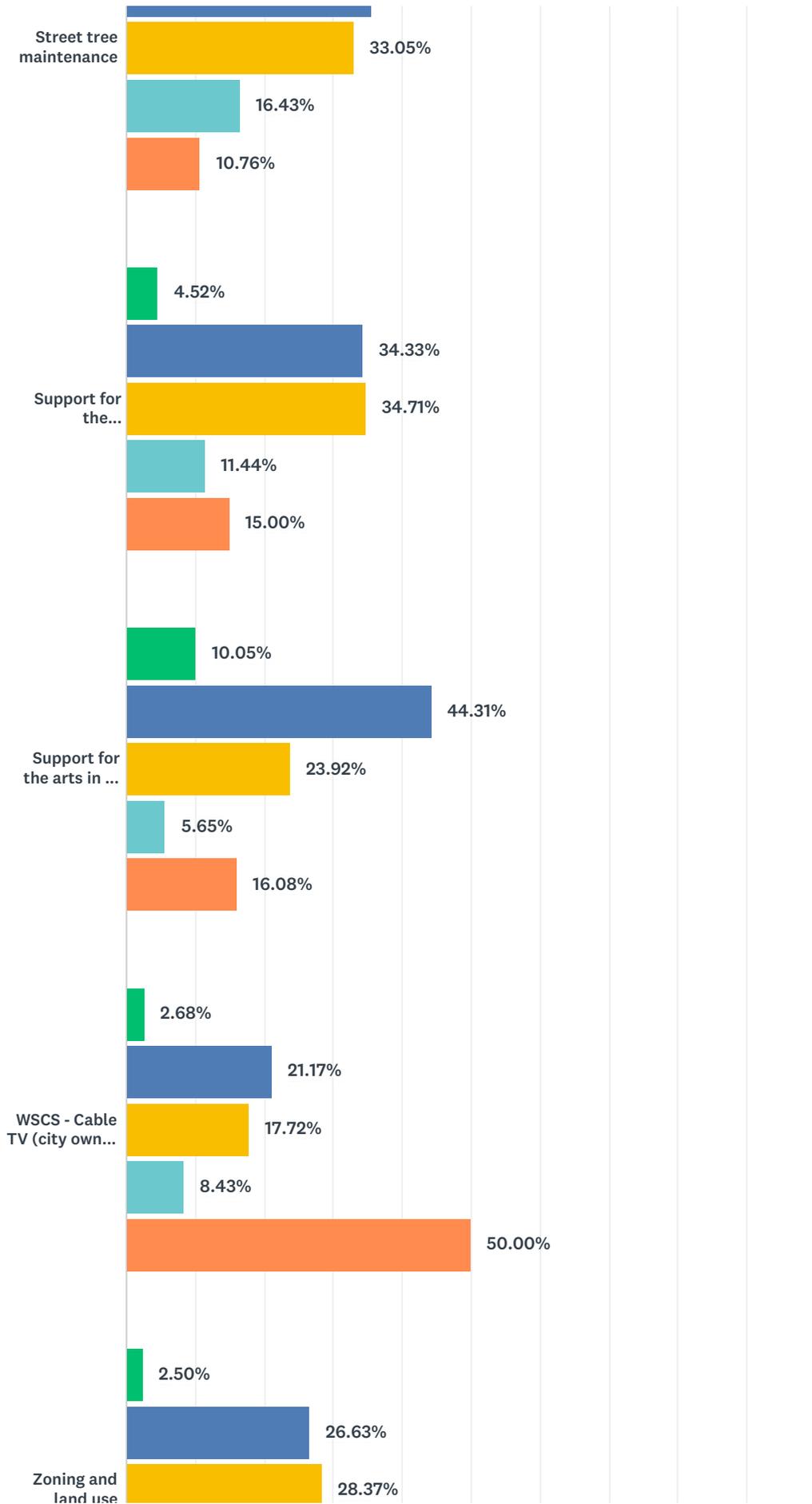


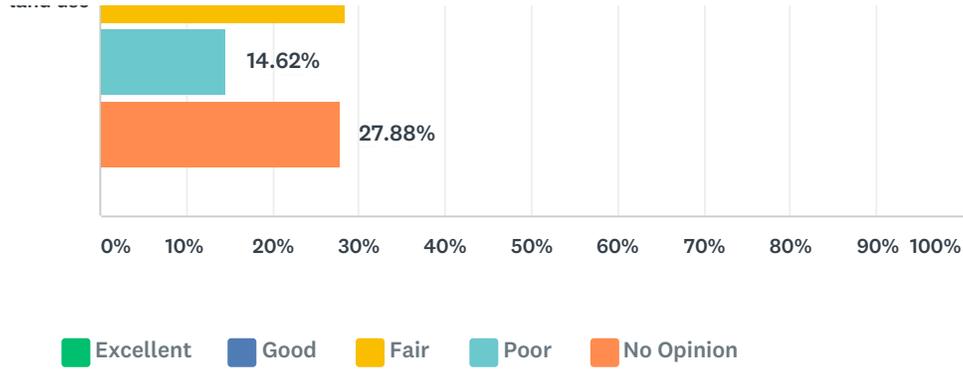










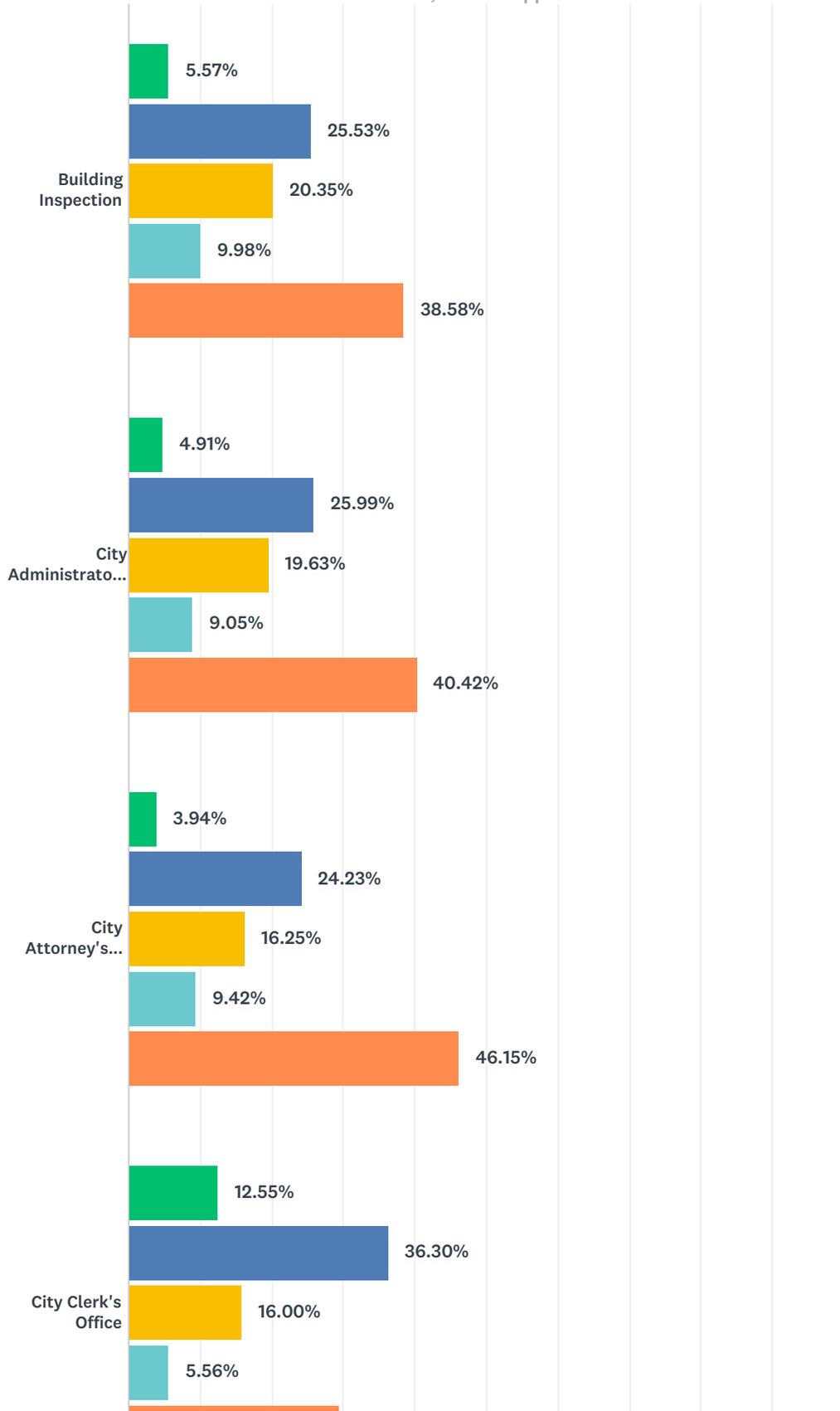


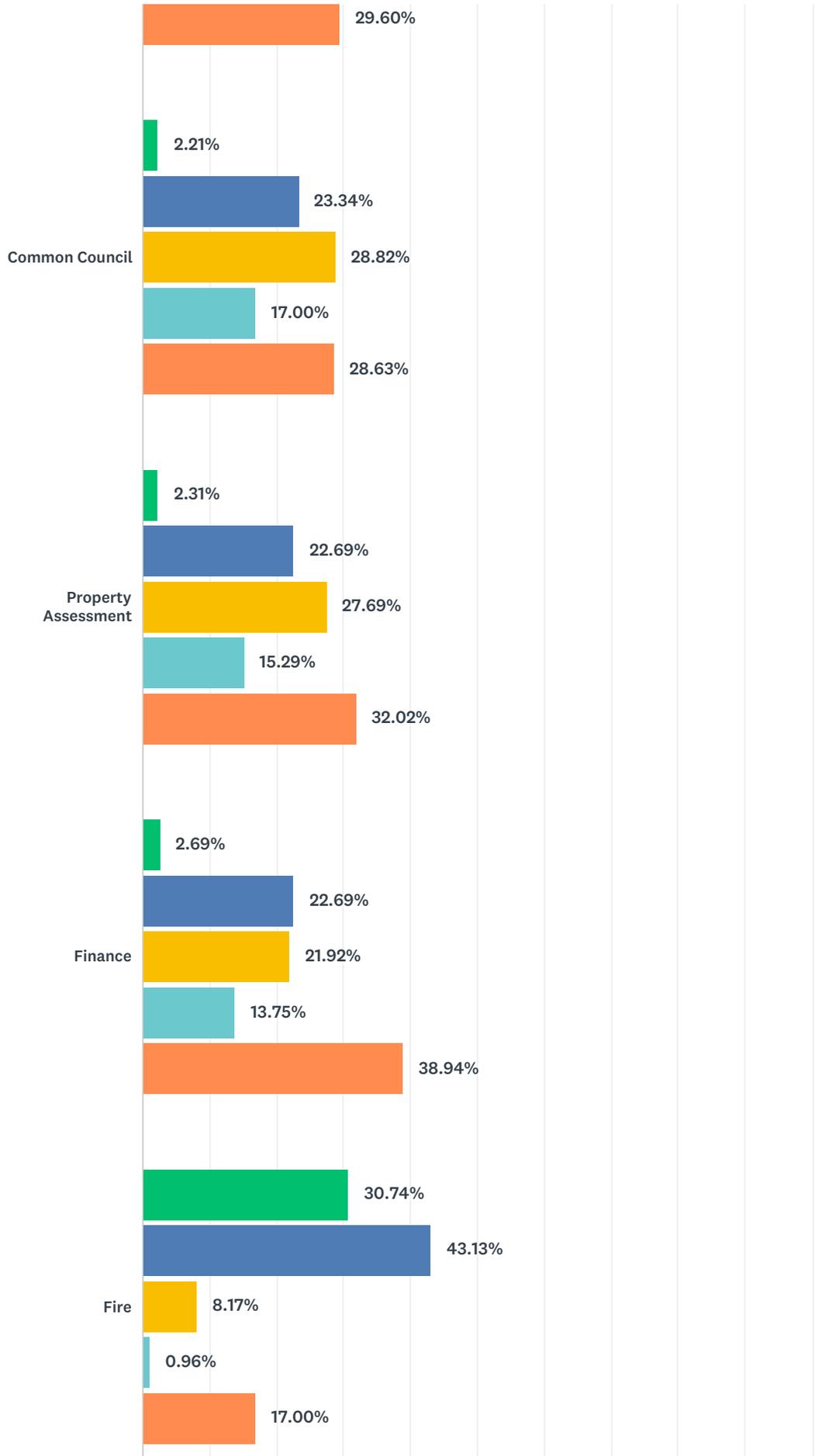
	Excellent	Good	Fair	Poor	No Opinion	Total
Attracting and keeping businesses in Sheboygan	4.38% 46	32.48% 341	35.62% 374	25.81% 271	1.71% 18	1,050
Availability of sidewalks and walking paths	12.58% 132	53.48% 561	26.31% 276	4.29% 45	3.34% 35	1,049
Availability of bike lanes and bike paths	15.73% 165	47.57% 499	22.97% 241	4.67% 49	9.06% 95	1,049
City parks	17.52% 184	55.52% 583	21.62% 227	4.10% 43	1.24% 13	1,050
Community events	13.48% 141	50.96% 533	26.29% 275	5.07% 53	4.21% 44	1,046
Emergency medical services	30.07% 316	51.47% 541	10.18% 107	1.81% 19	6.47% 68	1,051
Fire services	36.86% 387	48.19% 506	7.33% 77	1.52% 16	6.10% 64	1,050
Leaf pick-up	18.53% 194	49.67% 520	16.43% 172	3.25% 34	12.13% 127	1,047
Library services	28.78% 301	49.52% 518	11.85% 124	1.63% 17	8.22% 86	1,046
Overall city administration	6.03% 63	37.45% 391	32.57% 340	14.27% 149	9.67% 101	1,044
Pedestrian safety	11.09% 116	52.96% 554	25.05% 262	6.12% 64	4.78% 50	1,046
Police services	32.03% 336	47.66% 500	13.35% 140	3.81% 40	3.15% 33	1,049
Protecting our natural environment	8.60% 90	41.36% 433	29.04% 304	12.42% 130	8.60% 90	1,047
Public access to Lake Michigan	23.55% 247	52.05% 546	16.59% 174	3.81% 40	4.00% 42	1,049
Public transit services	11.09% 116	46.65% 488	20.84% 218	6.50% 68	14.91% 156	1,046
Recycling and garbage collection	22.33% 234	51.72% 542	15.08% 158	6.20% 65	4.68% 49	1,048
Residential yard waste	16.38% 172	43.90% 461	19.71% 207	6.29% 66	13.71% 144	1,050
Services for people in need	7.82% 82	37.88% 397	26.34% 276	7.35% 77	20.61% 216	1,048
Street cleaning	12.05% 126	49.62% 519	24.38% 255	5.83% 61	8.13% 85	1,046

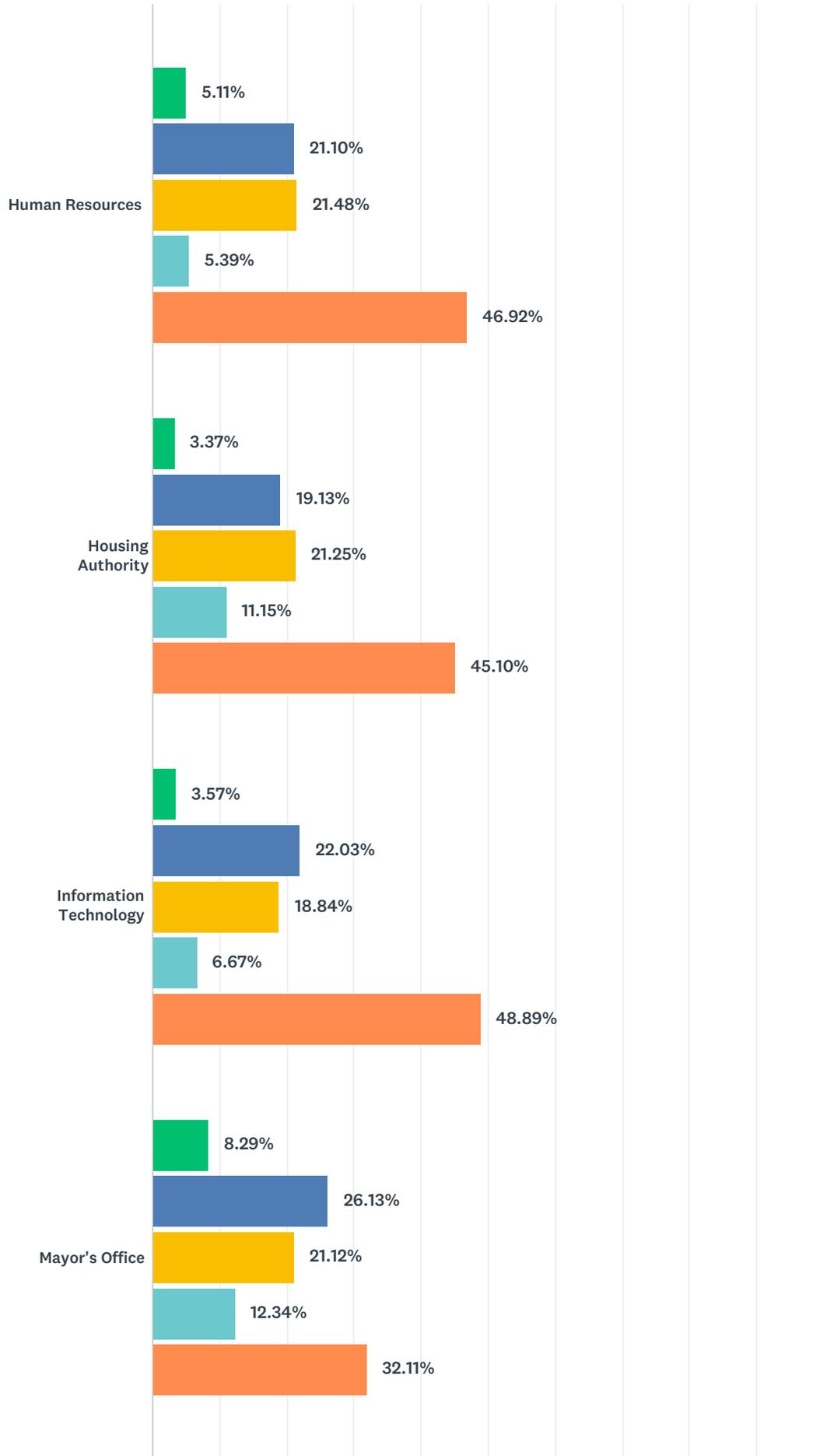
Street maintenance and pavement	2.01% 21	12.44% 130	27.46% 287	54.55% 570	3.54% 37	1,045
Street tree maintenance	4.13% 43	35.64% 371	33.05% 344	16.43% 171	10.76% 112	1,041
Support for the neighborhoods	4.52% 47	34.33% 357	34.71% 361	11.44% 119	15.00% 156	1,040
Support for the arts in the community	10.05% 105	44.31% 463	23.92% 250	5.65% 59	16.08% 168	1,045
WSCS - Cable TV (city owned station)	2.68% 28	21.17% 221	17.72% 185	8.43% 88	50.00% 522	1,044
Zoning and land use	2.50% 26	26.63% 277	28.37% 295	14.62% 152	27.88% 290	1,040

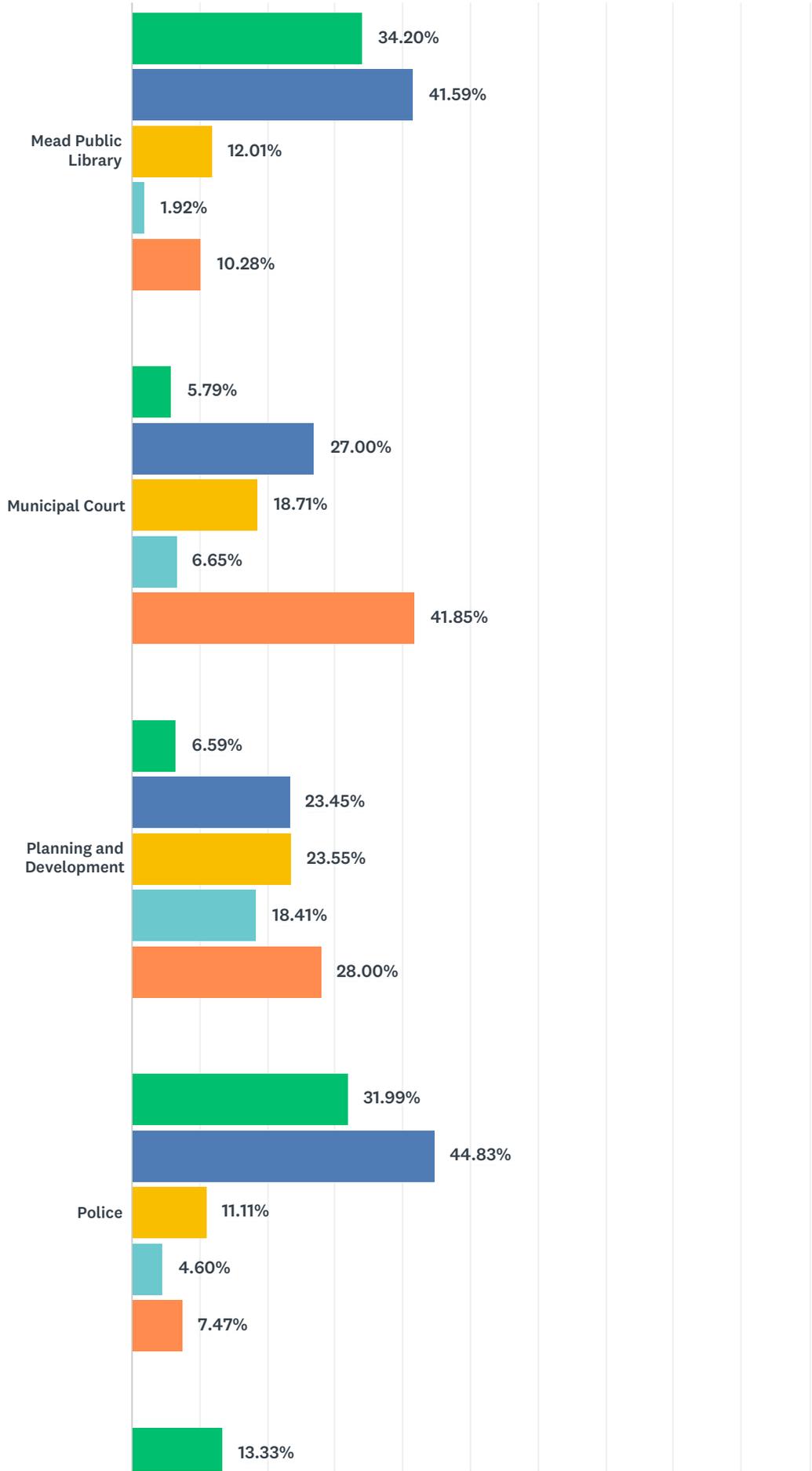
Q6 How would you rate the overall services received from the following departments?

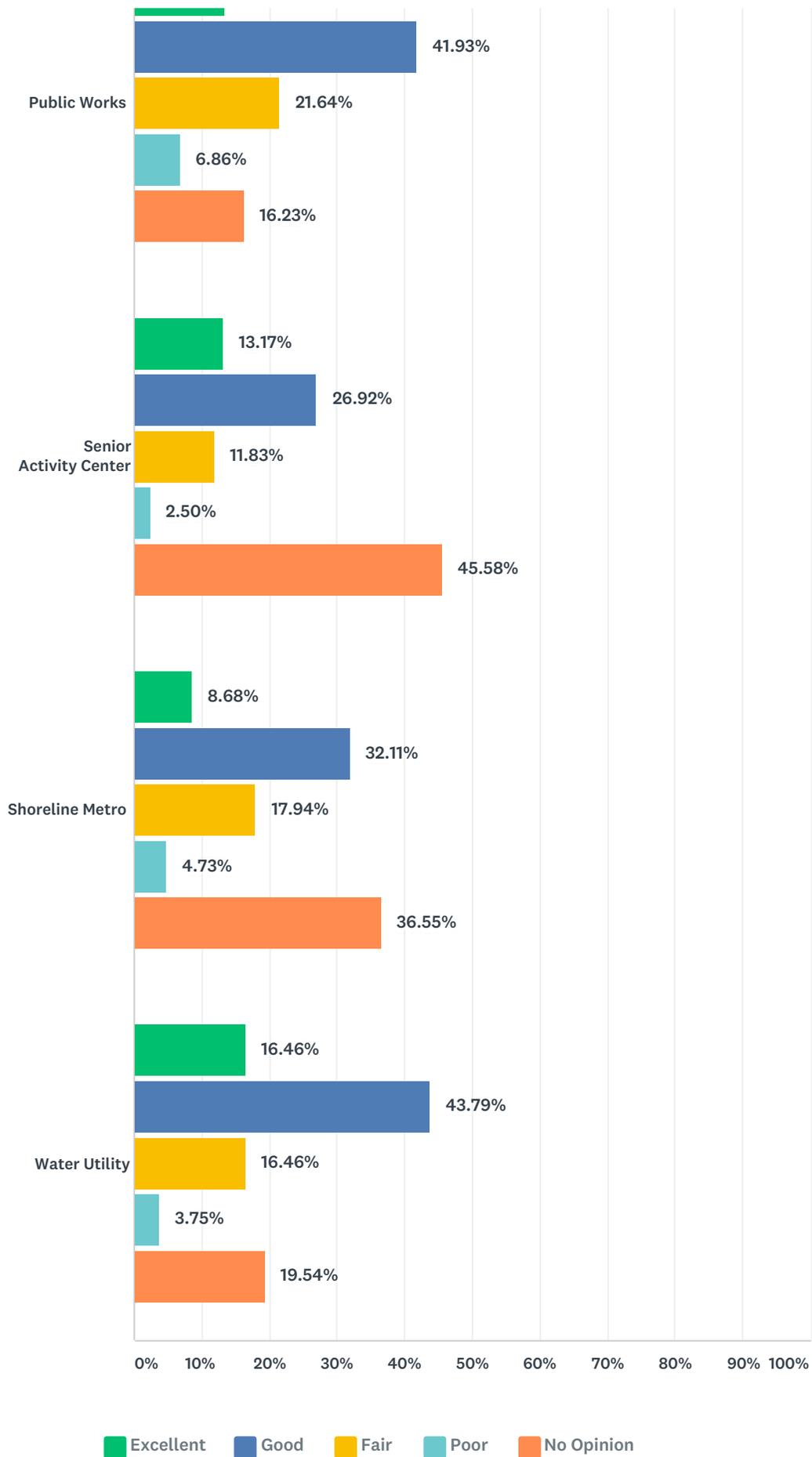
Answered: 1,049 Skipped: 17





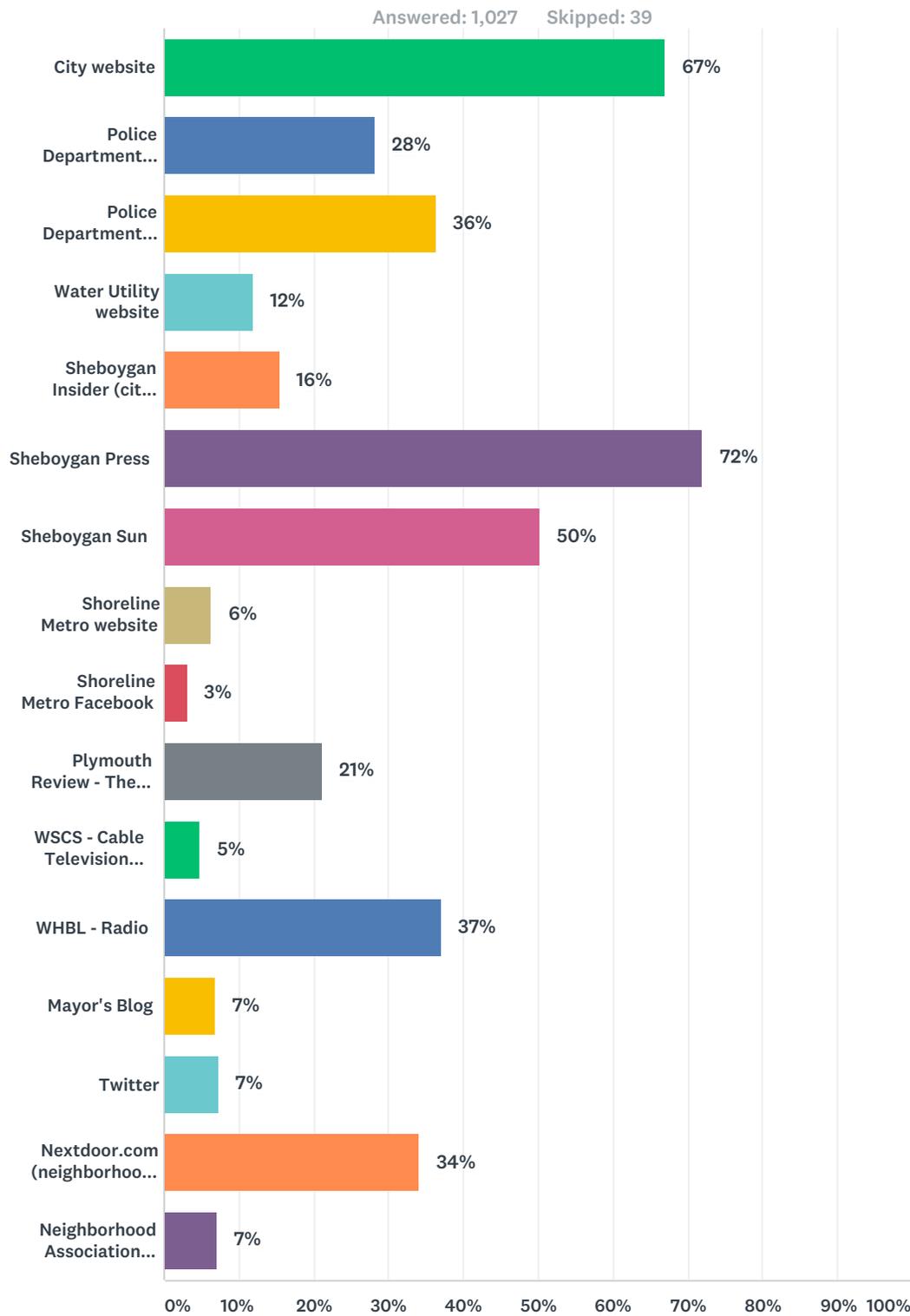






	Excellent	Good	Fair	Poor	No Opinion	Total
Building Inspection	5.57% 58	25.53% 266	20.35% 212	9.98% 104	38.58% 402	1,042
City Administrator's Office	4.91% 51	25.99% 270	19.63% 204	9.05% 94	40.42% 420	1,039
City Attorney's Office	3.94% 41	24.23% 252	16.25% 169	9.42% 98	46.15% 480	1,040
City Clerk's Office	12.55% 131	36.30% 379	16.00% 167	5.56% 58	29.60% 309	1,044
Common Council	2.21% 23	23.34% 243	28.82% 300	17.00% 177	28.63% 298	1,041
Property Assessment	2.31% 24	22.69% 236	27.69% 288	15.29% 159	32.02% 333	1,040
Finance	2.69% 28	22.69% 236	21.92% 228	13.75% 143	38.94% 405	1,040
Fire	30.74% 320	43.13% 449	8.17% 85	0.96% 10	17.00% 177	1,041
Human Resources	5.11% 53	21.10% 219	21.48% 223	5.39% 56	46.92% 487	1,038
Housing Authority	3.37% 35	19.13% 199	21.25% 221	11.15% 116	45.10% 469	1,040
Information Technology	3.57% 37	22.03% 228	18.84% 195	6.67% 69	48.89% 506	1,035
Mayor's Office	8.29% 86	26.13% 271	21.12% 219	12.34% 128	32.11% 333	1,037
Mead Public Library	34.20% 356	41.59% 433	12.01% 125	1.92% 20	10.28% 107	1,041
Municipal Court	5.79% 60	27.00% 280	18.71% 194	6.65% 69	41.85% 434	1,037
Planning and Development	6.59% 68	23.45% 242	23.55% 243	18.41% 190	28.00% 289	1,032
Police	31.99% 334	44.83% 468	11.11% 116	4.60% 48	7.47% 78	1,044
Public Works	13.33% 138	41.93% 434	21.64% 224	6.86% 71	16.23% 168	1,035
Senior Activity Center	13.17% 137	26.92% 280	11.83% 123	2.50% 26	45.58% 474	1,040
Shoreline Metro	8.68% 90	32.11% 333	17.94% 186	4.73% 49	36.55% 379	1,037
Water Utility	16.46% 171	43.79% 455	16.46% 171	3.75% 39	19.54% 203	1,039

Q7 Which of the following, if any, do you use for information about the City of Sheboygan? Check all that apply.

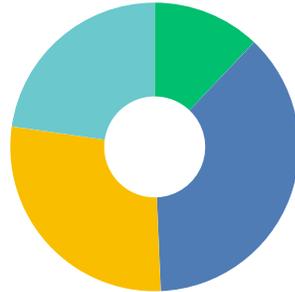


Answer Choices	Responses
City website	67% 688

Police Department website	28%	291
Police Department Facebook	36%	373
Water Utility website	12%	123
Sheboygan Insider (city's monthly e-newsletter)	16%	160
Sheboygan Press	72%	739
Sheboygan Sun	50%	516
Shoreline Metro website	6%	64
Shoreline Metro Facebook	3%	32
Plymouth Review - The Beacon	21%	218
WSCS - Cable Television Channel (city owned station)	5%	50
WHBL - Radio	37%	380
Mayor's Blog	7%	70
Twitter	7%	76
Nextdoor.com (neighborhood social networking website)	34%	350
Neighborhood Association meetings	7%	72
Total Respondents: 1,027		

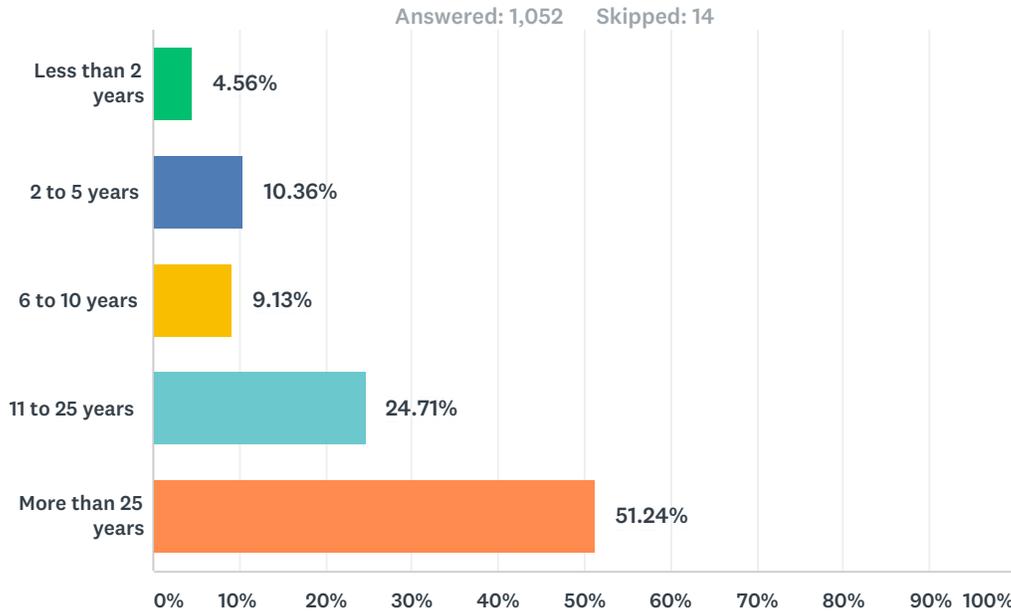
Q8 The cost of providing city services continues to rise due to a number of factors. Those city services can be paid through property taxes, direct user fees and charges or a combination of both. How would you prefer the city to address rising costs? Please choose one answer.

Answered: 1,052 Skipped: 14



- Increase property taxes - do not increase user fees
- Use a combination of increased property taxes and user fees and charges
- Increase user fees and charges - do not increase property taxes
- Cut spending and related services

Q9 How long have you lived in Sheboygan?



Answer Choices	Responses	Count
Less than 2 years	4.56%	48
2 to 5 years	10.36%	109
6 to 10 years	9.13%	96
11 to 25 years	24.71%	260
More than 25 years	51.24%	539
TOTAL		1,052

Q10 Please share with us any comments you wish to make.

Answered: 410 Skipped: 656

Q11 Thank you for taking the time to complete the 2017 Community Survey. If you would like a chance to win a \$100 Sheboygan County Chamber Cash Gift certificate, please provide your name, address, telephone number and email address in the spaces below.

Answered: 470 Skipped: 596

Answer Choices	Responses	
Name	99.57%	468
Address	96.60%	454
Telephone Number	91.06%	428
Email Address	93.83%	441