

Commonly asked question regarding the recent Garbage fee (2-6-12)

How much is fee ? The monthly fee is \$7.16

Why is my fee larger than that? The water utility department is on a daily schedule so in the longer months this amount may be slightly larger but it averages out to \$7.16 per month

I have a two family, will I be charged twice? Yes, if your location has two separate addresses that will count as two separate living units and will be charged as such.

What if one of my units is empty? There is no way to confirm when specific units are empty, therefore each address will be charged separately in a two family or multi unit location.

How do I have my home reassessed as a one family? The owner would have to contact the assessor's office and have their home reassessed as a one family. (Assessor's office contact number is 459-3388)

I don't have any garbage why am I being I being charged this fee? This service is provided to the city, regardless of use, therefore the fee is charged to all who qualify for this service which includes 1 to 4 unit buildings within every residential property.

I live in an apartment building and my garbage is removed by a private company will I have to pay this fee?

Please be advised that if you are living in a multi unit location of four or under even if you do have a private garbage removal company, this service is still provided to you and you will be charged this fee.

If you are living in a complex that is larger than four units you may have been charged in error. Please contact the Department of Public Service for a review (Dept of Public Service Contact number is 459-3440)

Any additional questions please contact the Dept of Public Service at 920-459-3440