



1825.924.029

moz.ortelinemetro.com on the web:

guides or visit us

see our individual route

schedule information

For detailed route and





dmuench@shorelinemetro.com 0718 657 (076)

Schedule a Bus Buddy Today!

Best of all...it's customized to meet your needs!

Buddy" is free and only takes a couple minutes! service to our passengers. Scheduling a "Bus The "Bus Buddy" program is a complimentary



learning simple and easy! member which makes user of the bus or staff knowledgeable, experienced program pairs you up with a Buddy". Our "Bus Buddy"

help of an experienced Shoreline Metro "Bus Learning to ride the bus is fun and easy with the

PROGRAM png sng

Point off Pennsylvania Ave. (828 Pennsylvania Avenue). Shoreline Metro. The office is located on the south end of the Transfer tokens, making change, trip planning and other information about 8:00 am to 5:00 pm and is available for purchasing bus passes and The Transfer Point Customer Service Office is open weekdays from

> Thanksgiving Day and Christmas Day. No Service Holidays: No service on the following holidays: New

Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and to $4:00~\mathrm{p.m.}$ Our office is closed on the following holidays: New Years Please note that our office hours are Monday-Friday from 8:00 a.m.

> 608 S. Commerce Street Sheboygan, WI 53081 Write: Shoreline Metro

Email: contact@shorelinemetro.com

Fax: Our fax number is: 920-459-0231

Call: For all customer service needs, please call: 920-459-3285

Contact Us

- Profane, degrading or threatening comments not permitted. beverages on buses shall not be permitted.
 - Possession or use of controlled substances or alcoholic
- Follow the instructions of the bus driver or bus supervisor.

• Be courteous to other passengers and the driver just as you

- If seated, keep legs, bags and other objects out of the aisle.
 - Refrain from noise that would distract the driver.
 - Vandalism will be treated as a police matter.
 - . No eating, drinking or smoking while on the bus. • Do not throw anything on, at or out of the bus.
 - world like to be treated courteously.
 - · Keep head, hands and arms inside the bus.
 - If seated, stay seated while the bus is in motion. • Seats may be assigned by the bus driver.
- uot wake change. • Remember, exact fare payment is required, and drivers do
 - · Cross the street after the bus has left the bus stop.
- passengers to leave before you board. enitreque vne wolle pue gnibreod enoted qots ot sud rot \bullet
 - Be on time at designated bus stop.

 - Exercise good conduct at bus stops.

Board and depart the bus at designated stops.

following the conduct guidelines listed below: owners along our bus routes, and your Shoreline Metro drivers by ride. Please show your respect and courtesy to fellow riders, property Our most important concern is that you have a safe and enjoyable

Rider Responsibilities

on the basis of race, color, or national origin may file a written of any specific class of persons, has been subjected to discrimination nadmam a se no yllaubivibni, ent no ent sent seveiled onw noeneq ynA

Federal financial assistance." (42 U.S.C. Section 2000d). subjected to discrimination under any program or activity receiving excluded from participation in, be denied the benefits of, or be States shall, on the ground of race, color, or national origin, be assistance. Specifically, Title VI provides that "no person in the United leionemi financial programs and activities receiving Federal financial which prohibits discrimination on the basis of race, color, or national Shoreline Metro complies with Title VI of the Civil Rights Act of 1964,

Rider Rights

It in doubt, please ask the driver before boarding. sake, no one may board or disembark the bus with a child in a stroller. wheelchairs and may not occupy a securement location. For safety aisle to the greatest extent possible. Items such as these are not grocery cart, etc., is to be stowed between the seats and out of the remove the child and then fold up the stroller. Any stroller, walker, Passengers boarding a Shoreline Metro bus with a stroller must first

Use of Strollers

you lost has been found. your item. Please call ahead at 920-459-3281 to see if the item It is helpful if you know the date and route(s) ridden when you lost Office: 828 Pennsylvania Ave. (South end of the Transfer Point). It cation (if needed) at the Shoreline Metro Center Customer Service only 30 days and may be claimed with proper description and identifi-

Forgot something on the bus? All items found on the bus are kept for **Lost Articles**

Rider Services

Welcome to Shoreline Metro

Shoreline Metro's mission, through the efforts of dedicated, well-trained employees to offer a better alternative to driving in the Sheboygan area by providing safe, reliable and courteous public transportation to increase the quality of life and to complement economic growth.

Shoreline Metro Fares

Shoreline Metro requires that you have exact fare when boarding in the form of cash, a token, valid monthly or student pass, or valid transfer.

Regular Fares

Adult Cash:

\$13.00 per ten pack. Save 25% over cash. Adult Token: Monthly Pass: \$48.00 for unlimited rides for a calendar month. Transfers: Free transfers are issued upon request at the time fare is paid. Transfers are valid only on the next connecting bus at designated transfer point.

Children under Age 5: Free with proper supervision. Day Pass: \$3.00 for unlimited rides for a calendar day. Student Fares: Only students grades K-12 are eligible for student

Student Pass: \$11.00 per ten ride punch pass. Save 37%

Student Token: \$11.00 per ten pack. Save 37% over cash. **Half Fares:**

Senior Citizens 65 years or older, individuals with disabilities, and Medicare cardholders are eligible for a one-half adult cash fare by displaying proper identification when boarding any Shoreline Metro

Acceptable identification includes a Shoreline Metro disabled identification card, ADA paratransit certification, or Medicare card. Shoreline Metro will not require a second form of identification as proof of Medicare eligibility. However, a second form of identification may be required as proof of identity.

Half Fare Pass: \$8.50 per ten ride punch pass.

Monthly Pass: \$48.00 for unlimited rides for a calendar month.

Pass and Token Sales

Sheboygan Falls

Cash: 85 cents

You can purchase any pass or token pack on board any Shoreline Metro bus, but you must have exact cash for on board purchases. You can also purchase passes and tokens from the following locations during their normal business hours:

- Shoreline Metro Office: 608 S. Commerce St.
- Shoreline Metro Transfer Point office: 828 Penn Ave.

• Sheboygan Falls Municipal Building: 325 Buffalo St.,

• Piggly Wiggly Stores (2): Sheboygan North and Sheboygan South • Pick-N-Save Stores (2): Calumet Dr. and S. Business Dr. **People With Disabilities**

Shoreline Metro welcomes people with disabilities and provides two forms of transportation that are in compliance with the Americans with Disabilities Act (ADA). Service is available through our accessible fixed route service and our Metro Connection

Accessible Fixed-Route Bus Service

All Shoreline Metro buses are mobility device accessible. Seating and space for up to two (2) mobility devices is reserved near the entrance door Shoreline Metro's buses deploy a ramp for accessible entrance onto the bus Many Shoreline Metro buses may also "kneel" to lower the entrance step. Here are some things that you should know about the fixed route service:

Mobility Device Size Requirements

Mobility devices may not exceet 30" wide by 48" long. Mobility devices may not exceed 600 lbs. total weight (weight of person plus the weight of the chair). Passengers that are close to these thresholds should contact Shoreline Metro to schedule an assessment of the mobility device.

Mobility Device Securement

In the best interest of safety and equal treatment of passengers, all Shoreline Metro Passengers using a mobility device that meets the size requirements as stated above must allow the mobility device to be properly secured in the designated locations within an accessible bus in order to ride the fixed route transit system

Shoreline Metro will deny service to a passenger using a mobility device that meets the size requirements as stated above who declines to permit the mobility device to be properly secured to an accessible bus with the securement devices provided. This policy does not apply to situations where an attempt has been made to secure the mobility device that meets the size requirements as stated above, but the mobility device cannot be secured properly by the bus' securement system.

STEPS FOR USING THE RAMP:

- Stay back from the bus until the ramp is fully deployed.
- Wait for driver to prepare the securement area before entering the bus.
- Driver will tell you when he/she is ready for passenger to enter · Once in the securement area set the brakes and power down the mobility device.
- Driver will secure mobility device to the bus using the provided securements
- Driver will offer the lap and should belt. Shoreline Metro encourages the use of these belts for your safety.
- To exit the bus at your destination, ring chime located next to you by pressing the button.
- Allow driver to unsecure your mobility device before releasing brakes and powering the device on.
- Be careful alighting the bus at your destination. Do not use excessive speed while exiting the bus.

Metro Connection Specialized Transportation Service Shoreline Metro provides specialized transportation service (ADA Para-

Transit) to our customers who because of a disability cannot use or access an accessible fixed route bus. ADA Paratransit is provided by Metro Connection, a division of Shoreline Metro, using lift-equipped accessible

ADA Paratransit is a demand response service which requires certification of eligibility. For more information or to obtain an application, please visit www.shorelinemetro.com or call (920) 459-3420.

•ADA Paratransit Service Visitor Policy

ADA Paratransit service will be provided to ADA eligible visitors. If an individual has been certified as "ADA Paratransit eligible" by another public transit system, that certification shall be honored for up to 21 days by Shoreline Metro and Metro Connection. If an individual claims ADA Paratransit eligibility, he/she will be entitled to presumptive eligibility for up to 21 days. If service is required beyond 21 days, Metro Connection will require certification of eligibility and an application must be completed.

Calling Major Intersections and Bus Stops

Shoreline Metro drivers are required by the Americans with Disabilities Act (ADA) to call out major intersections, bus stops and points of interest. Drivers will announce major intersections and destinations along the route. A passenger's specific destination can be announced upon request.

Service animals are permitted to accompany and assist persons with disabilities on board all Shoreline Metro buses.

All Shroeline Metro buses are equipped with bike racks at the front each bus. Up to two bikes can be accommodated on each rack, there is no additional fee or permit required for you to use the racks. However, Shoreline Metro is not responsible for damage or loss of any bike or bicycle equipment. Abandoned or lost bikes stored at the Shoreline Metro office, 608 S. Commerce St. for up to three days, and then they will be sent to the Sheboygan Police.

Using the racks is simple. if you need a free demonstration, please call the Shoreline Metro office at 920-459-3281 to schedule one. Also, here are a few simple rules to follow when using the bike

· Before you board and pay your fare, let the driver know you

going to use the bike rack. When you reach your destination, be to remind the driver that you'll be unloading your bike before the bus. After using the rack, be sure to fold it up if it's empty · Loading and unloading the bike racks is your responsibility. The driver is not permitted to provide assistance. If you are unable properly load your bike on a rack, then you will not be permitted

use the rack. If you are under age 12, then you'll need a responsible

- adult to enable you to use a bike rack. • Bikes are only permitted on the bike racks, never inside the
- . Only single seat bikes can be loaded on the racks. School Day Service

Shoreline Metro serves many of Sheboygan schools both public

private using special "Tripper" bus service which operates schooldays only. If you wish to ride to school on Shoreline Metro, please contact us and request our annual Tripper Guide to learn which Tripper serves your school.

TEXT US!



Sign up today to receive text alerts on detours, delays, promotions, and events! It's the easy way to stay in touch with Shoreline Metro!

Text **METRO** to 79489 to sign up!